

To serve our customers better, we have contracted with a full service bill payment provider that will act as an extension of The First National Bank of Suffield (FNBS). This upgrade will allow FNBS to offer our customers a new and improved bill payment product along with specialized customer support from people that are committed to handling customer questions immediately.

Some of the exclusive features of this new service are:

- Single sign-on integration with our Internet Banking product (a new window will open when you click on the Bill Payment button which automatically signs you into the new service provider's site)
- You'll schedule payments by the day you need your payment to process & you'll receive an Estimated Arrival Time
- You'll see check payment status (outstanding / paid)
- Bill payment calendar shows when payments are scheduled
- Secure person-to-person electronic payments (transfers) to individuals with an email address
- Account-to-account interbank transfers (from/to FNBS & another financial institution)
- Rush payment option
- Text message or email reminders to pay bills
- Gift and donation payment options that send customized cards with an attached check

Thank you,
The First National Bank of Suffield